

To whom it may concern,

Sheriff Hales called the taxi phone on Thursday July 20th, 2023 with some questions about taxi services that we provide. Sheriff Hales was inquiring about What type of services we provide and our hours. I let him know we are 24hrs, I don't believe any other taxi service is 24hrs in the Chippewa county. Sheriff Hales asked if we would be willing to Take people from fest in the event their arm bands were cut and give them rides back to the Chippewa area if the Sheriff Dept called. I told him that is something we will do and have done in the past for the Sheriff Dept. Sheriff Hales said he would give his credit card to pay for those rides. I let Sheriff Hales know it would be easier and safest to just bill him thru our billing system then hold onto his credit card.

In the past the Sheriffs dept has asked us to come get people who have been removed from fest and other locations. On occasion once we arrived the person was without funds to pay for the ride. This made perfect sense to me to have those rides taken care of within reason so there was no disruption of the said person leaving and a waste of any resources of coming out to fest for nothing. I was great full he offered to pay upfront for these rides to leave fest.

I did not enter into any contract with the Sheriffs dept at any time. My requirements for a contract would involve a written contract drawn up to include but not limited to, rates, hours of service, clientele, locations, mileage and so on. That is not something I would do over the phone in a short amount of time.

I do have contracts with other agencies within the Chippewa and Eau Claire county. We are more than willing to help any law enforcement at any time with taxi services. We do all we can to make it as simple as possible when the occasion arises.

Sincerely,

Ready Ride Taxi Nina Eisold